



# Amiens Clinic

254 Main Road

DERWENT PARK 7009

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[admin@amiensclinic.com.au](mailto:admin@amiensclinic.com.au)



## OPENING HOURS

**Monday to Friday** 7:30am – 5:00pm

**Saturday** 7:30am – 12:00pm

Outside of these hours, please phone GP Assist 1800 022 222.

Or attend the After Hours Doctor Surgery: 252 Main Road, DERWENT PARK

### **Dr Greg Pitt**

*Graduating from the university of Tasmania in 1980, Dr Pitt is committed family practitioner who has been serving the northern suburbs since 1982.*

*Dr Pitt's interests include Veterans Affairs, Sports medicine and over 60's health.*

The Policies of the Amiens Clinic are based on the four A's of general Practice: Ability, affordability, affability and availability.

Dr Peter Pitt (who retired in 1992 due to sudden ill health) established the Amiens clinic in the 1950's.

In early 2016 the clinic was extensively renovated and became part of the Northcare Health Centre, a non-corporate, multidisciplinary health centre including General Practice, Allied Health Providers (including Podiatry, Exercise Physiology, Occupational Therapy, Dietitians, Diabetes Educators & Physiotherapy), a Gym, Pathology Services, and a Pharmacy in one location.

### **Dr Wojtek Majchrzak**

*Graduating from the University of Pozan in Poland in 1987, Dr Majchrzak joined the practice in 2002.*

*Dr Majchrzak's interests include General Medicine, Men's Health, Cardiovascular disease, Diabetes and related complications and minor surgery.*

### **MEDICAL SERVICES AVAILABLE:**

Our Doctors are proficient in the management of medical and psychological conditions in men, women and children of all ages. We provide home visits, check-ups, family planning, pap smears, pregnancy tests, ECG heart checks, counseling, Lifestyle and Chronic Disease Education / modification and Care Planning, DVA Coordinate Veterans Care, Spirometry checks child health and immunisations, travel medicine and vaccinations, minor surgery (including suturing, removal of moles and sunspots), liquid nitrogen freezing for sun spots and warts, work injuries, aged care and preventative care. We also have Hobart Pathology on site in our practice. We have a wide range of brochures available including exercises and patient education sheets. Please feel free to ask for any brochures or more information.

This clinic is unable to take on existing Workers Compensation claims due to risks involved with poor continuity of care.

This clinic does not routinely prescribe medications subject to misuse.

### **Dr Jill Camier**

*Graduating from the University of Melbourne in 1986, Dr Camier studied paediatric medicine in Melbourne and Hobart before commencing general practice in Tasmania.*

*Dr Camier has interests in Child Health, Obstetrics, Family Planning, Gynaecology and General Practice.*

### **APPOINTMENTS:**

Some of our Doctors provide appointments and some run their sessions as an open clinic to maximize availability. In general, appointments are made available for particular issues such as minor surgery, medicals and patients with complex medical problems. Extended appointments may be arranged by discussion with your doctor or with reception staff.

### **Dr Michael Ponsonby**

*Graduating from the university of Tasmania in 1980, Michael has returned to Tasmania from the Mainland. He is looking forward to working in General Practice and building strong therapeutic relationships with his patients.*

If you can not make it to an appointment, please phone the clinic to let us know. Patients who fail to attend 3 appointments in a short period of time without notification will be refused future appointments and asked to attend Open Clinics only.

### **EMERGENCIES:**

All emergencies (eg: chest pain, breathlessness, seizures, bleeding etc) are treated with urgency.

If you feel your medical situation is urgent, please inform the staff as soon as you arrive.

### ***Dr Angela Forrest***

*Dr Forrest has recently returned to General Practice following previous practice in the O Clinic in NSW and at Family Planning Tasmania.*

*She is looking forward to building her patient base and holds an interest in Women's Health (including contraception, menopause, sexual health etc) and Lifestyle education and weight loss.*

### ***Carolyn Pitt (Practice Nurse)***

*Carolyn conducts health assessments annually on patients over 75 years of age to further assist with care arrangements and patient education. She is also regularly at the clinic to assist with acute issues such as dressings and vaccinations.*

### ***Eliza Hamilton (Practice Nurse)***

*Eliza is our Chronic Disease Nurse and conducts health assessments, care planning, patient education & Asthma Action Plans including Spirometry assessments. She is also regularly at the clinic in the afternoons to assist with acute issues such as dressings and vaccinations or investigatory tests (eg: ECG's).*

### ***Anna Webb (Practice Nurse)***

*Anna is our clinical nurse and is available in the mornings to assist patients with acute issues such as wound care, vaccinations, investigatory tests (ECG's / Spirometry)*

### ***Virginia Pitt (Practice Nurse)***

*Virginia is an ICU nurse who also conducts health assessments, care planning and patient education to Dr Pitt's patients. She is also regularly at the clinic to assist with acute issues such as dressings and vaccinations or investigatory tests (eg: ECG's).*

### ***Administration***

*Leanne, Louise, Ella, Jill, Tina, Abby and Donit are our Administration staff and Lana is our Practice Manager. All are committed to providing patients with the best possible care.*

### **HOME VISITS:**

Home visits are available for regular patients of our practice, who live in the Northern Suburbs and are unable to attend the surgery due to severe medical reasons or lack of mobility.

**To arrange a home visit please contact the clinic before 12:00pm**

### **FEES AND BILLING ARRANGEMENTS:**

This clinic routinely bulk bills DVA card holders, Pension card holders over 65 years of age and all children under the age of 16. Any variances to these billing practices are at our Doctor's discretion.

The standard consultation fee for private patients seeing a GP is \$75 (with a Medicare rebate of \$37.05) and longer consultations will incur a fee of \$120 (with a Medicare rebate of \$71.70).

Australian citizens who hold a Medicare Card will receive a rebate for these consultations.

Private Medical Examinations will incur a fee of \$88 including GST. These fees will need to be paid prior to your consultation.

\*Please Note: Longer appointments, complex or additional services (such as ECG's, Pregnancy tests or Minor Surgery) may incur additional charges.

### **TELEPHONE CALLS:**

If calling for results, the receptionist will usually be able to help you by letting patients know when checked results require a follow up or have been marked as no action required. When a result has not yet been checked or a patient is requesting specifics about a result over the phone, a message will be left with the practitioner who ordered the tests. Reception may then inform the patient of the practitioner's response. In some cases the practitioner may request a follow up appointment to discuss the results.

If you wish to speak to a practitioner, you may be asked to be placed on hold until the practitioner is free or a message may be left for the practitioner.

In an urgent situation you will be put straight through.

### **RECALLS AND NATIONAL REGISTERS:**

Our practice is committed to providing preventative care. We may issue reminder notices from time to time offering patients preventative health services appropriate to their care. If you do not wish to be part of the system, please advise reception or your doctor.

Our practice also encourages the use of national registers (such as the National Pap Smear Register, Bowel Cancer Screening Register and the Australian Childhood Immunisation register) and may contact patients regarding reminders sent to us by these registers.

### **PSYCHOLOGIST:**

With over a decade of experience, Glyn Spaulding offers Cognitive Behaviour Therapy (CBT), Brief Therapy, Psycho-Dynamic Therapy, and more to help people with a range of mental health and normal, day to day issues.

### **PROTECTING YOUR PRIVACY:**

Our clinic is committed to providing our patients with the highest level of care: this includes protecting your privacy. Medical records are confidential documents, it is a policy of our clinic to maintain security of personal health information at all times and to ensure this information is available only to authorised personnel. If you would like to read our Privacy Policy, it is located in the main reception area on the notice board.

### **YOUR RIGHTS:**

We encourage our patients to openly discuss any problems or complaints they may have with their doctor or our administration staff either verbally or in writing.

If a patient is unsatisfied and wishes discuss the matter outside the surgery, there are several options available including the Health Complaints Commission, NAB House, Level 6, 86 Collins Street, Hobart Ph: 1800 001 170 .